



CROSSPOINT
CHURCH

COVID-19 Phased Reopening Plan

All information is subject to change per government guidelines

Phase 1	Phase 2	Phase 3	Phase 4
Service available online Office closed to the public	Service available online Office open to staff Office / work from home hybrid	Service available online Small gatherings in Sanctuary Register to attend in-person Office open to the public	Service available online Large Gatherings Facility fully reopened
No gatherings	No gatherings	Gatherings limited to approx. 65 by sanctuary size and distancing requirements (not including staff/volunteers)	No restrictions
No Kids Ministry	No Kids Ministry	No Kids Ministry	Kids Ministry resumes
Shelter in place	Family "Bubbles"	"Bubbles" and close friends may sit together 6 ft / 2m distancing	No restrictions
Mask required	Mask encouraged for all	Mask encouraged for all (especially higher-risk individuals)	Masks required for individuals who feel ill (per current NB literature)
No volunteers except those required to record services	No volunteers except those required to record services (Less than 10 total)	Volunteers interacting with guests required to wear masks	Volunteers to follow hand washing and hygiene guidelines before volunteering
Pre-recorded services with prior disinfection & 6ft / 2m distancing	Pre-recorded services with prior disinfection & 6 ft / 2m distancing	Volunteer team of up to 12 (primarily tech/music)	Full scale volunteer teams
Online donations	Online donations Debit machine by appointment	Online donations No touch donation receptacle at sanctuary exit Debit machine available after service	Online donations, donation receptacles, and debit machine available
Counselling / Pastoral services by phone	Counselling / Pastoral services by phone	Counselling / Pastoral services with 6ft / 2m distancing	Counselling/Pastoral services available without restriction

**Phase 1
Online Only**

Services

All services and content online only

Kids & Youth Ministry

Kids Ministry resources online
Youth Ministry gathering and resources online

Washrooms

Washroom sanitized if/when used by staff

Volunteers

No volunteers except those required
to pre-record services
6ft / 2m Distancing

Cleaning

Hand sanitizing stations provided for staff
All office/common areas
(counters, washrooms, door handles, etc)
to be disinfected at least twice daily
if/when required to be on campus

Office

Office closed to the public
Online donations encouraged

Government signage posted at all entrances and hand sanitizing stations available

**Phase 2
Online Only**

Services

All services and content online only

Kids & Youth Ministry

Kids Ministry resources online
Youth Ministry gathering and resources online

Washrooms

Washroom sanitized if/when used by staff

Volunteers

No volunteers other than those required
to pre-record services
6ft / 2m Distancing
(Limit 10 total)

Cleaning

Hand sanitizing stations provided for staff
All office/common areas
(counters, washrooms, door handles, etc)
to be disinfected twice daily
if/when not working from home

Office

Office closed to the public
Online donations encouraged
Debit machine by appointment

Government signage posted at all entrances and hand sanitizing stations available

Phase 3
Small Gatherings (Approx. 65 total)

Services

Service available online
In-person services resume with approx. 65 guests
Register to attend in-person
Only upstairs of the facility open to the public
“Bubbles” and close friends may sit together
6 ft / 2m Distancing
No direct physical contact outside of “Bubbles”

Kids & Youth Ministry

Kids Ministry resources available online as well
as activity packets for in-person gatherings
In-person Youth Ministry gatherings allowed
(under 50) with 6 ft / 2m Distancing

Washrooms

Upstairs washroom open and will be fully
disinfected by an attendant wearing
a mask and gloves in between each use

Volunteers

Up to 12 volunteers (primarily tech and music)
All volunteers interfacing with guests are
required to wear a mask

Cleaning

Hand sanitizing stations provided for everyone
All public areas (counters, washrooms, door
handles, etc) will be fully disinfected
prior to each each gathering

Office

Office open to the public
6 ft / 2m distancing

**If you are feeling unwell or experiencing any symptoms related to COVID-19,
we ask that you stay home and watch online.**

Government signage posted at all entrances and hand sanitizing stations available

**Phase 4
Large Gatherings (no restrictions)**

Services

Service available online
Full in-person services resume
Full facility open to the public

Kids & Youth Ministry

All Children & Youth Ministry activities resume

Washrooms

All washrooms open and available to the public

Volunteers

Full scale volunteer teams

Cleaning

Hand sanitizing stations provided for everyone
All public areas (counters, washrooms, door handles, etc) to be fully disinfected as required by any/all existing NB recommendations

Office

Office open to the public

**If you are feeling ill you are required to wear a mask (per current NB literature).
We suggest that you stay home and watch online.**

Government signage (as required) posted at all entrances and hand sanitizing stations available